

Attorney Docket No.: 00860/RPM

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): William EGGERS
Serial No. :
Filed : CONCURRENTLY HEREWITH
For : SERVICE REQUEST
COMMUNICATION SYSTEM
Art Unit :
Examiner :

INFORMATION DISCLOSURE STATEMENT

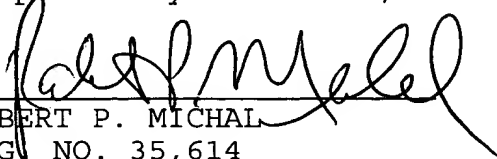
Assistant Commissioner for Patents

S I R :

Submitted herewith are copies of the publications identified on attached Patent Office form PTO-1449.

It is requested that an initialled copy of the form PTO-1449 be returned to indicate that the publications listed therein have been considered and made of record.

Respectfully submitted,


ROBERT P. MICHAL
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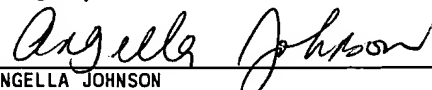
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ANGELLA JOHNSON

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